

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS6367
URGENT - DISTRIBUTE IMMEDIATELY

Date: December 15, 2022
Subject: N222383790 - Safety Recall
Seatbelt Pretensioner Fire
Models: 2020-2023 Chevrolet Bolt EV
To: All General Motors Dealers

General Motors is releasing Safety Recall N222383790 today. The total number of U.S. vehicles involved is approximately 30,000. Please see the attached bulletin for details.

Question and Answer Document (Q&A)

Attached to this message you will find a document that addresses the ten most likely questions customers may have regarding this Safety Recall. Please use this information as an aid to confidently answer customer concerns.

Customer Letter Mailing

The customer letter mailing will begin late January 2023.

Global Warranty Management (GWM)

The Required Field Action section on the Investigate Vehicle History (IVH) screen will be updated December 15, 2022. A list of vehicles in dealer inventory is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE

GLOBAL SAFETY FIELD INVESTIGATIONS